

ASX Announcement

29 August 2023

EOL Cyber Incident Update 29 August 2023

Energy One continues to respond to the cyber incident identified on Friday, 18 August 2023, which has now been contained such that the cyber attacker is prevented from further access to a system or network.

Our investigations, which are ongoing, have revealed that the attacker's first confirmed activity was on 11 August 2023 (AEST).

We have no evidence of malicious activity on customer systems.

The attack is upon corporate systems. Some personal and corporate information has been compromised. The Company continues to investigate and ascertain the nature and extent of the breach and data affected. The Company will be notifying affected parties as soon as practicable.

Energy One has continued to securely trade and work with our valued customers through this incident.

Throughout the incident response and remediation process, supported by response partner CyberCX, no malicious activity has been identified on customer-facing systems.

Energy One will continue to provide updated information as it gains greater clarity about the incident and likely timeframe for its resolution.

For further information please contact

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